



Building Operator

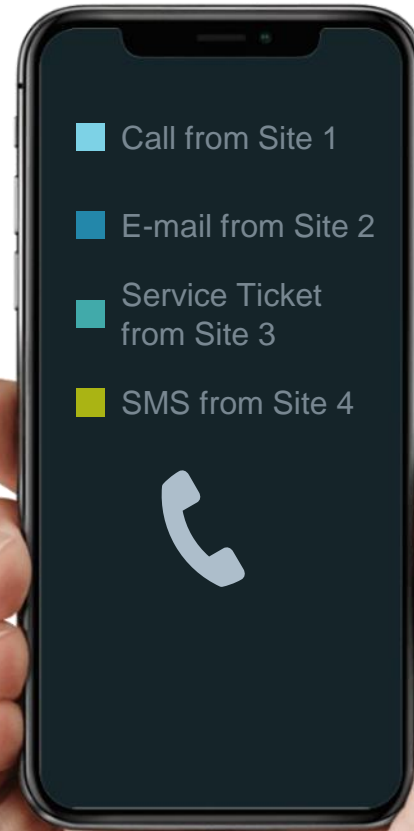
Cloud application for remote monitoring of your buildings

[siemens.com/buildingoperator](https://www.siemens.com/buildingoperator)

A typical day in a service provider's life...

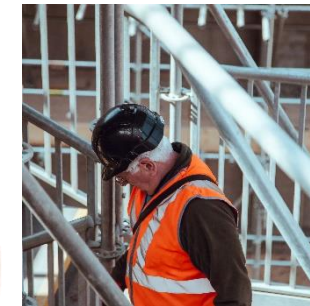
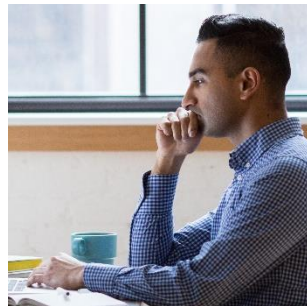
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Ingenuity for life

"It's too cold"



"I can't log in to the system"

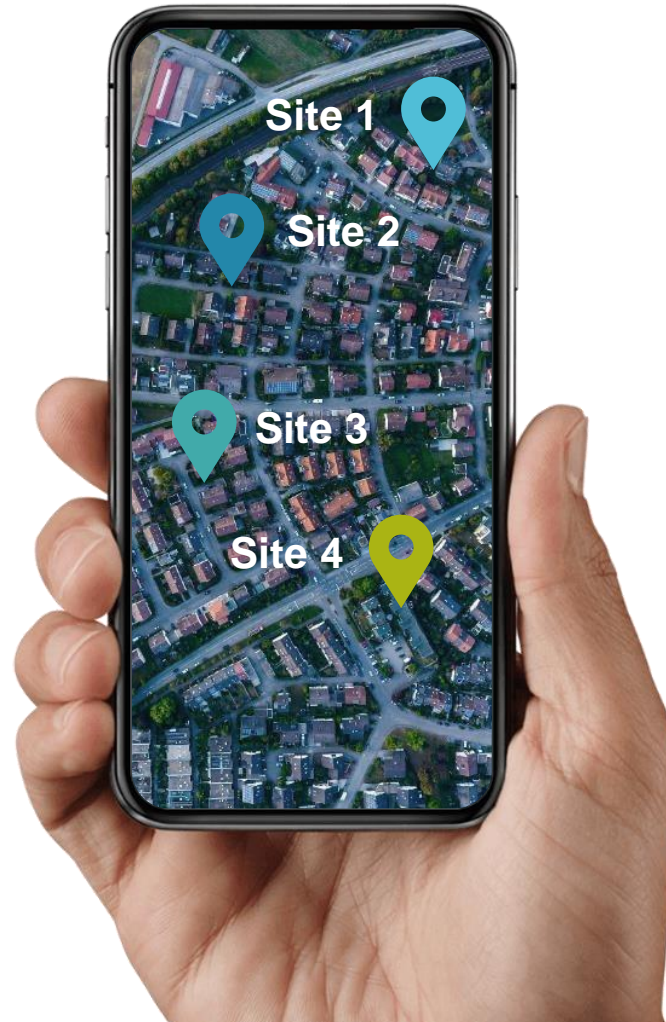
"How do I readjust the room settings?"



"I think the boiler has shut down"

A typical day in a service provider's life...

**First the
customer, but
which one?**



**I need
to resolve
these issues
– fast!**

A typical day in a service provider's life...



**Complexity of
today's
solutions**

**Limited IT
resources**

**Rapid
technological
changes**

**I got no remote
connection!**



~90%
**of buildings don't
have a building
management station**



How can I capture this market?

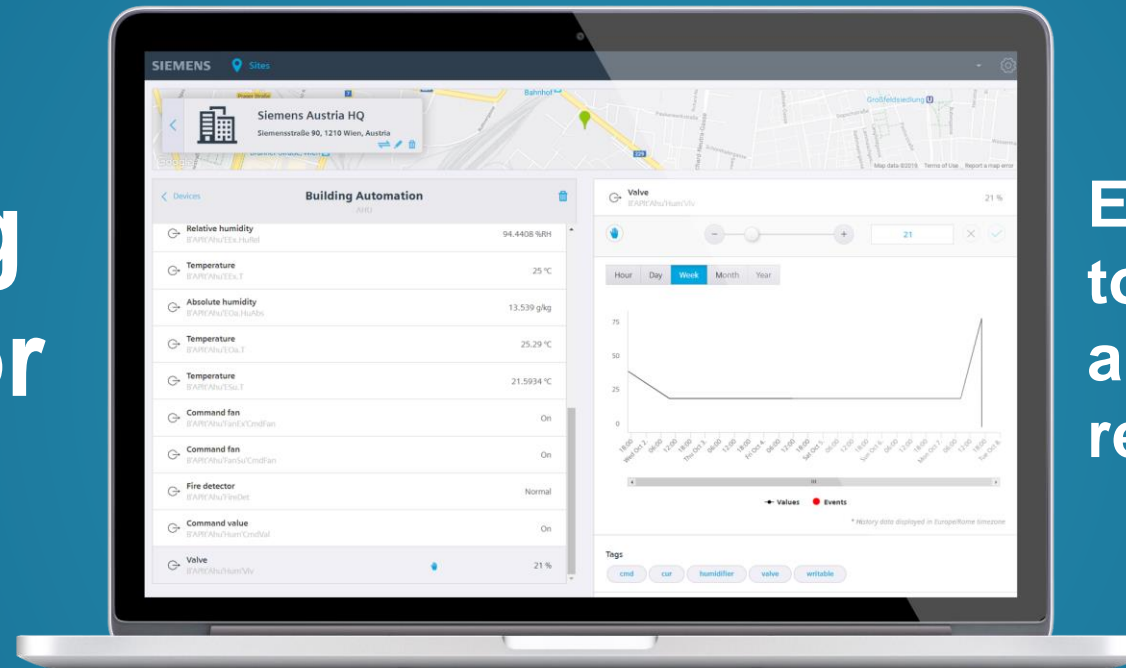
Let the cloud assist you

Building Operator – the cloud application
to digitalize your business

Building Operator



Building Operator



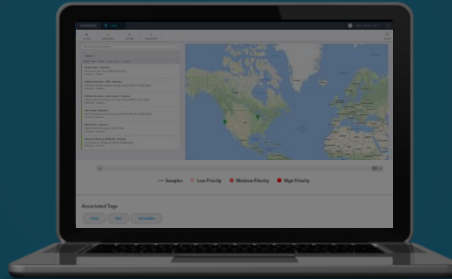
Enables you
to control and service
a fleet of sites from
remote locations



Remote
access



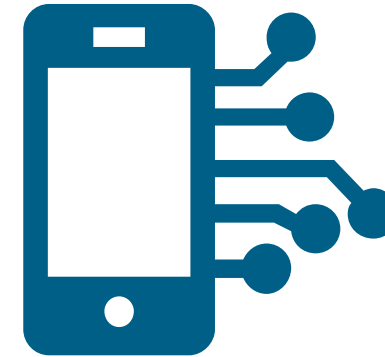
Multi-site



Simple
operation

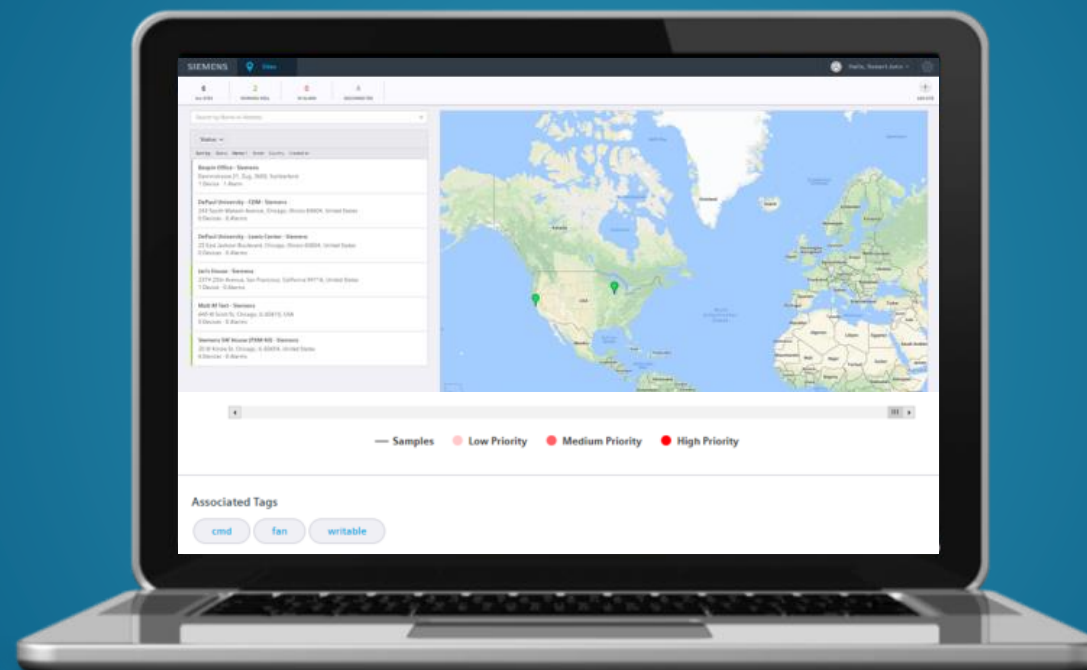


Secure
connectivity



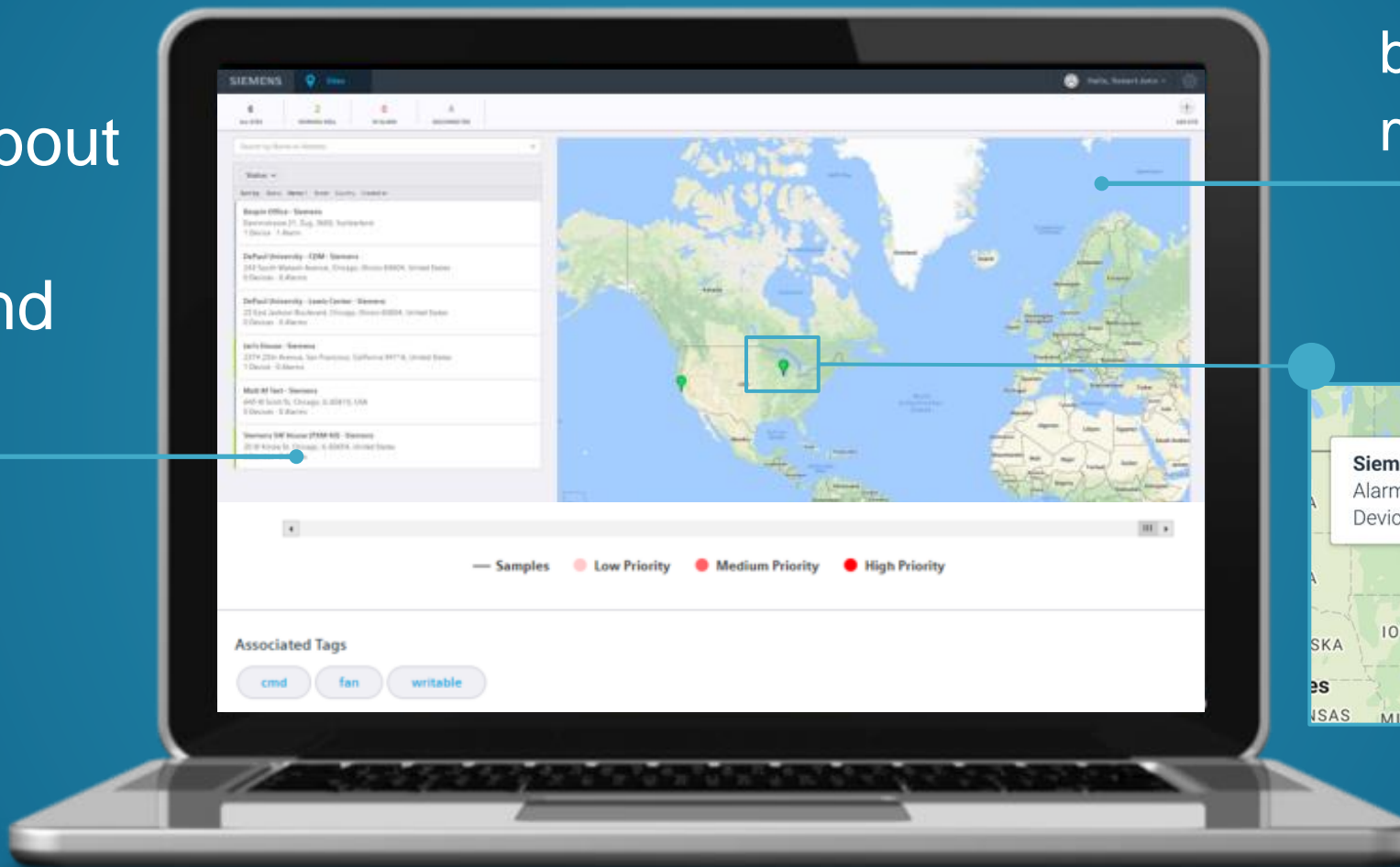
Digital services

**The power to resolve
your customer's
issues remotely, at
your fingertip**

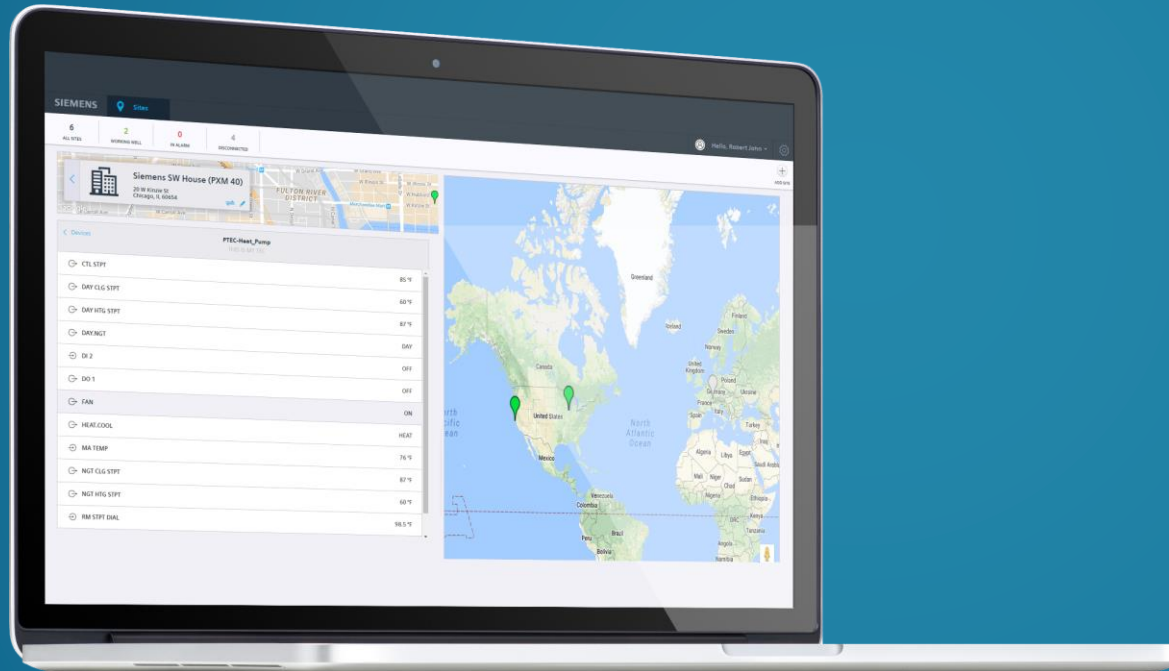


Live data about building locations and status

Global building map











All your sites at a glance with multi-site overview



Search by name or address.

Filter by: Normal Event Disconnected

Sort by: Name ↑ Address

- 
1_ISH Frankfurt · ISH Marketing
 Ludwig-Erhard-Anlage, Frankfurt am Main, Germany
 3 Devices (0 Disconnected)
- 
2_ISH Frankfurt · ISH Marketing
 Ludwig-Erhard-Anlage, Frankfurt am Main, Germany
 0 Devices (0 Disconnected)
- 
American Consulate Mumbai · ISH Marketing
 Mumbai - Agra National Hwy, Maharashtra, India
 2 Devices (0 Disconnected)
- 
Arena auf Schalke · ISH Marketing
 Arenaring 1, 45891 Gelsenkirchen, Germany
 2 Devices (0 Disconnected)
- 
Chocolatenfabriken Lindt & Sprüngli · ISH Marketing
 Seestrasse 204, 8802 Kilchberg, Switzerland
 2 Devices (0 Disconnected)
- 
Forbidden City · ISH Marketing
 4 Jingshan Front St, Dongcheng Qu, Beijing Shi, China, 100006
 2 Devices (0 Disconnected)
- 
Hopital St-Justine · ISH Marketing
 Rue Port-de-Montréal, Montréal, QC, Canada
 2 Devices (0 Disconnected)
- 
Kennedy Space Center Visitor Complex · ISH Marketing

Multi-site overview with real-time data

Simple overview of all connected sites in one place

Know all your customer issues before they do

Command and monitor building points in real-time





Increase customer satisfaction and loyalty through 24/7 monitoring and shorter response times



Remote access

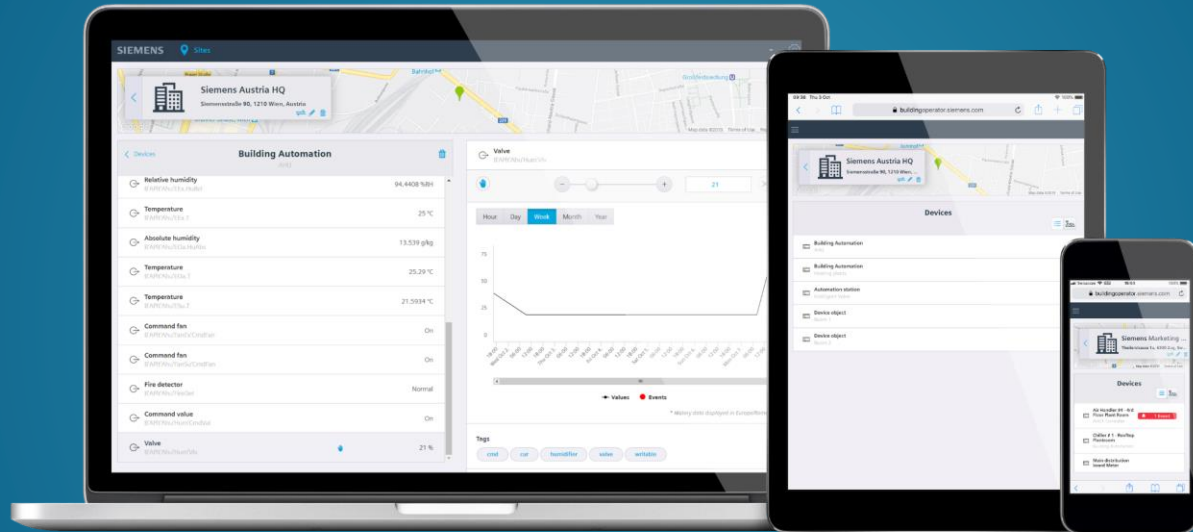


Access your customers' sites and their data from anywhere, anytime

Save time and travel expenses by digitalizing your service remotely

Arrive on site well prepared





**Designed
to be simple. To focus
on what really matters!**



User experience for everyone

Simple user experience –
focusing on what is really
important

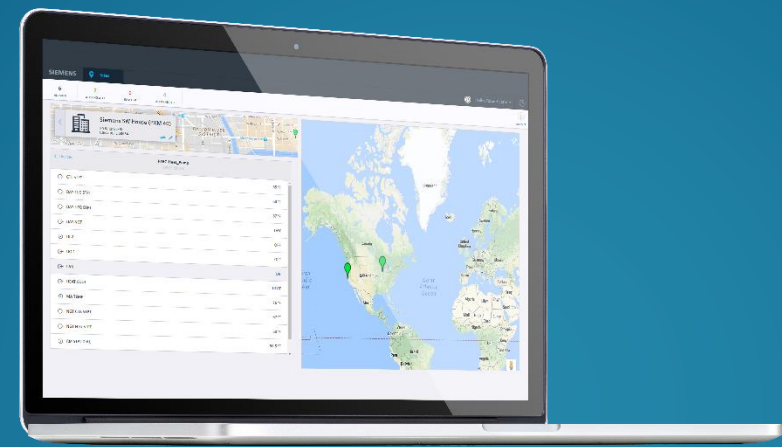
Can be operated without
any training

Sign up and use it!

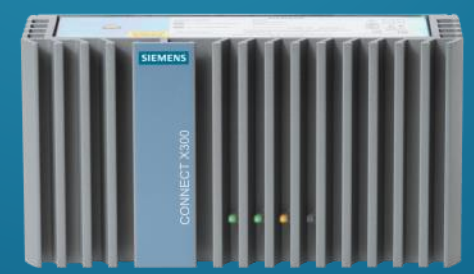


Updated

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Get data out of the building securely



Secure connectivity with multi-protocol gateway



Access BACnet/IP and Modbus/TCP controls

Straightforward mapping of data

Simple installation and commissioning steps





Building Operator: cloud application to digitalize your business



Digital services



Remote building operation, assistance, corrective maintenance and further diagnostic services

Accelerate the adoption of digital services with low upfront cost

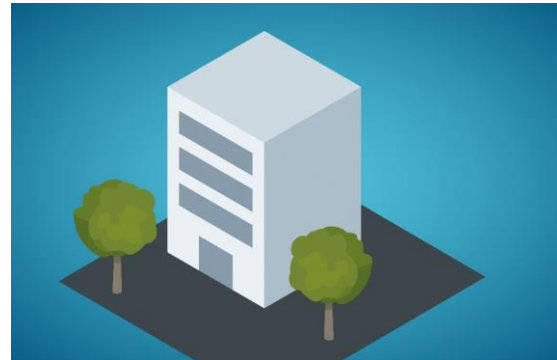
Fully scalable:
Our solution is tailored to your business as you grow



Building Operator

How does it work?

Enabling digital services



Building(s)

Connect new and existing building controls and networks

Access and command any data point, (sensors, meters, controllers, etc.)

Add additional sites or equipment on demand



Digital services

Digitalize your service offerings

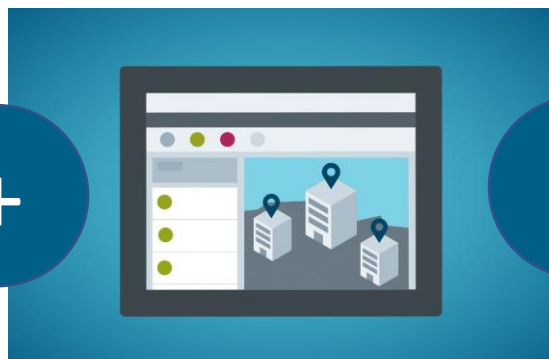
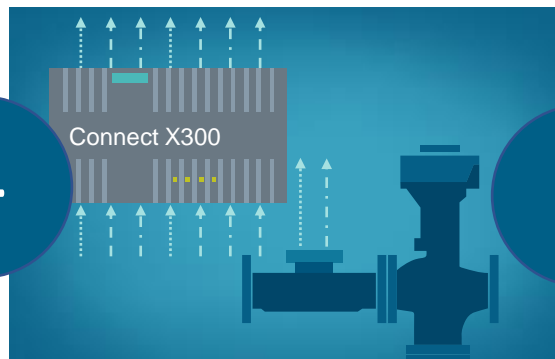
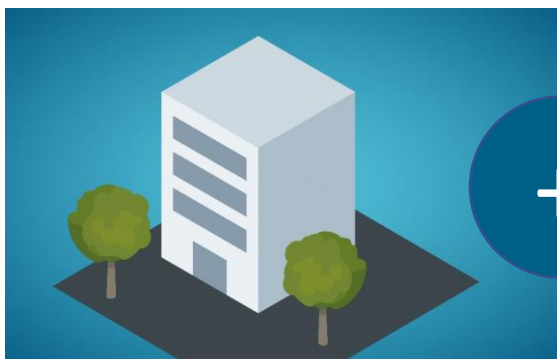
Remote operation and monitoring assistance

Real-time troubleshooting

Corrective maintenance

How does Building Operator support service providers?

How does it work?



Building(s)

Connect new and existing building controls and networks

Access and command any data point, (sensors, meters, controllers, etc.)

Add additional sites or equipment on demand

Connectivity

Use a secure Siemens Gateway (e.g. Connect X300) or a device with native connectivity (e.g. Intelligent valve)

Incur no intrusive changes to local IT infrastructure

Multi-protocols compatibility

Building Operator

Use the power of the cloud to remotely control and service a fleet of sites

Historize and analyze data

Access embedded web applications of connected devices

Digital services

Digitalize your service offerings

Remote operation and monitoring assistance

Real-time troubleshooting

Corrective maintenance

The background of the image is a cityscape at dusk or dawn, featuring several tall, modern buildings. A digital network overlay of glowing blue lines and nodes is superimposed on the scene, suggesting smart infrastructure or IoT. The Siemens logo and tagline are positioned in the top right corner.

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Building Operator

What does it offer you?

Better customer relations and care – with digital services

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No more inefficient visits due to missing information or wrong equipment



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**Shorter response times
to resolve your
customers' issues**

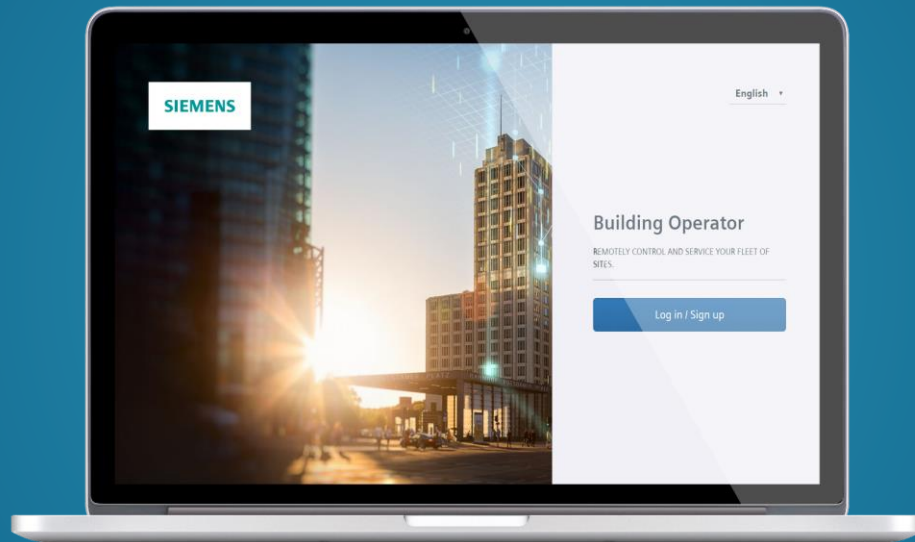


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**Unlock new business
opportunities**

**Focus on the
important things
while everything
runs smoothly...**





Start today!

buildingoperator.siemens.com